

Since it was introduced, access to Citrix has been using the server

<https://desktop.stockportgrammar.co.uk>

This website used a small browser plugin that enabled access to the school systems. Unfortunately, increased operating system and browser security and the recent trend to drop support for plugins in most major browsers has caused issues for various users.

To address this, Citrix introduced the 'Citrix Receiver' – this provided the same plugin support but also introduced the ability to use a native application that allows a user to connect to the server directly from the desktop and avoids the need to use a web browser.

However, things have continued to move forwards and the old server does not provide the functionality that Citrix Receiver requires to work with newer operating systems, particularly ChromeOS.

In order to support a larger number of end devices and newer technologies, we have now introduced Citrix Storefront – <https://store.stockportgrammar.co.uk>.

Accessing via the website:

- Older browsers, such as Internet Explorer and Firefox 51 or earlier, will continue to use the Citrix Receiver plugin as before but should no longer require any tweaks to work correctly.
- Newer browsers that no longer allow plugins, such as Microsoft Edge, Google Chrome and Firefox 52 or later, can now be configured to connect using the Citrix Receiver if installed.
- Newer browsers that support HTML5 can connect without installing Citrix Receiver – this is described as a 'light version' and provides basic access if Citrix Receiver is not available for your device or cannot be installed.

Accessing via the Citrix Receiver application:

- If you already use the Receiver application, you will need to delete your existing account and add a new one using the server store.stockportgrammar.co.uk
- If using for the first time, you will be prompted for an e-mail/server address – use store.stockportgrammar.co.uk
- The old site required you entered your username as STOCKPORTGRSCH\username – this is no longer required and you can just use your username.

The new site introduces a unified experience, meaning that you should now see a similar interface whether you use the website, the HTML5 light version or Receiver application.

If you access either the old or new websites from a Windows or Apple Mac computer, you will be prompted to download and install the Citrix Receiver if not installed.

If you need Citrix for other operating systems, or want to download the latest version for Windows or Apple Mac, they can be found on the Citrix Website <https://www.citrix.co.uk/products/receiver/> or search the relevant App Store.